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LOOKING OUT FOR PHYSICIAN LOOKING OUT FOR THEIR PATIENTS

April 24, 2018

To: Whom It May Concern:

From: Jim Sugarman, Facilitator

Physician Leadership Academy of South Florida

Re: Our Gratitude to Keiser University

While Keiser University has been at the forefront of health care education for many years, it is only during the past two years that we have had the privilege and good fortune to have been involved and engaged with Keiser University on a regular basis and to have worked directly with the staff of the school.

Monthly over an eight-month period during each of the past two years, the Physician Leadership Academy of South Florida (PLA), which trains and educates physicians from Dade, Broward and Palm Beach Counties to enhance, build and develop their leadership skills and knowledge, has held full day classes on Saturdays in classrooms at the school. For many reasons, some of which are noted below, this arrangement has an been incredible benefit, a benefit for the 18 physicians in each year's class as well as the PLA as a whole.

- -Keiser University has introduced the physicians in the class to its programs which are available to health care professionals and those who may be planning to work in health care.
- -Keiser University has educated the physicians in the PLA about its internship opportunities.
- -Keiser University classrooms have been both comfortable and accommodating... offering comfortable seating and outstanding electronic equipment which has made it easy for our speakers to present. -Keiser University's auditorium space on the fifth floor has been an excellent setting for the annual presentation of our leadership projects and our graduation.
- -Keiser University is extremely accessible, as it is in a central south Florida location and very close to the interstate, both of which are excellent for our physicians who come from all three counties.
- -Keiser University staff, especially Violet Nikolici Lowrey, Director of Student Services, a top notch professional (and she did not ask me to acknowledge her), is consistently willing to assist us and this includes, but has not been limited to, scheduling the space for our use, ensuring all is working properly in the classrooms and even accommodating a physician with a patient emergency, who needed to fax documents so that the patient was taken care of and the doctor did not have to leave the program.

Memorandum to Keiser University Page 2 -Keiser University's special events have been attended by some of our physicians and we believe this, as well as the above, will encourage our physicians to get more involved with the school. Though only a partial list, it is a strong statement about the good will of Keiser University, its commitment to excellence and its support for the broader community. The Physician Leadership Academy of South Florida (PLA) cannot express adequately how very fortunate we are and grateful we have been to have this relationship with Keiser University.