Department of Veterans Affairs Readjustment Counseling Service Lakeland Vet Center 1370 Ariana Street Lakeland, FL 33803 Phone (863) 284-0841

Date: 22 March 2022

To whom it may concern,

Keiser University is important to our community for many reasons. I am happy to share our experience with the university, their students and graduates. I have the privilege of working with several Keiser students as work studies and a Keiser graduate as our Officer Manger. All these individuals have presented with the utmost professionalism and a strong desire to grow and learn through their experiences.

The Lakeland Vet Center serves Veterans who deployed to a combat zone or experienced military sexual trauma by providing readjustment counseling, case management and referrals in the community. The last two years, our front desk staff has been comprised primarily of Keiser work studies. These students are often the first person Veterans see when coming into the Vet Center. These students have shown a willingness to listen and aid the Veterans coming in, frequently demonstrating professionalism in adverse situations.

It has been an honor to watch these students grow during their time with us and see their continued impact on the community. One Keiser student that worked with us has gone on to work with Veterans in another capacity. He frequently refers Veterans to the Vet Center and assists our clients with resources. This has been an invaluable partnership that began with a student work study.

I look forward to a continued relationship with Keiser University and their students, as well as seeing their continued impact on the community.

Sincerely,

**Mark Martin, LCSW** 

Mark Martin, LCSW

Vet Center Director

Lakeland Vet Center

Connection.

Camaraderie.
Community.